



## **BIR** P0 Box 6004 5892 Bergen **CUSTOMER SERVICE** Mon-fri: 8.15am-4pm

/cling

































The underground waste system (bossnett) is an automated system that transports waste underground using air pressure. The underground waste system replaces waste bins and

> Your waste will now be transported from your local waste inlet to a terminal in Jekteviken where it is stored in large containers. These containers are then picked up and transferred to various recycling facilities, depending on the

type of waste they contain.

ONLINE

www.bir.no

What is the

underground

waste system?

facebook.com/BIRrenovasjon

Instagram: @BIRrenovasjon

Youtube.com/BIRrenovasjon

Twitter: @BIRrenovasjon

### underground waste system: Waste sorting:

Advantages with the

### Residual waste, paper, beverage cartons, and plastic packaging can be disposed of at the same place.

**PUBLIC INFORMATION FOR** 

**HOUSEHOLD CUSTOMERS** 

For Norwegian version see bir.no

Fire precautions: The underground waste system is a closed fireproof system.

Clean and tidy:

Removing waste bins from the city centre will create more space for the street and footpath. Overflowing bins, bad odour and pests will be avoided. Less heavy vehicles in the city centre:

### Blue waste-inlets are for paper and plastic. Green waste-inlets are for residual waste.

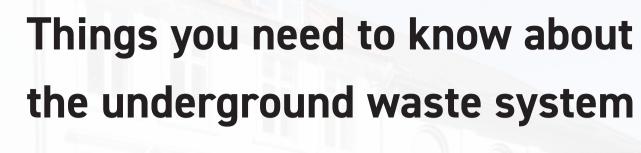
### large pieces of cardboard. Green containers are recycling points for glass

- The waste is temporarily collected under the inlets.
- underground pipes.











plastic bags and tied with a double knot

before thrown in green

This is needed every time



Inlet-hatch for

business customers

Inlet for litter from





This is put in regular









# Using the underground waste system

Key chips are sent to all house owners with property that is connected to the underground waste system. House owners who rent out apartments and flats must provide their tenants with a key chip. Residents must use the key chip every time they dispose of waste. All housing units in the underground waste system area are assigned one main waste-inlet point and two backup points. New waste-inlet point becomes available if the main waste-inlet point is out of order.

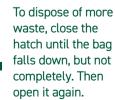
## **Disposing of waste**

Hold the key chip in front of the chipreader located to the right of the inlet-hatch.















Paper and drink carton are put loosely in a blue waste-inlet. No bag. Please tear cardboard packaging into smaller pieces before disposing

is put in a regular

grocery bag tied with

put in a waste-inlet

marked with green.

a double knot and then



Plastic packaging is put in special, purple bags, available for free at grocery stores. Please tie a double knot and put them in the blue waste-inlet.



The information panel

et-hatehes. The address

s found over the in

in the midd le is your

main waste-inlet point.

Skottegaten 20 

is registered.

that this waste-inlet

is full. Try the same

kind of waste-inlet

next to this one.



If green light appears right or left you must hatch opening go there to dispose of your waste



## How to throw plastic packaging

All clean plastic packaging can be recycled. To clean it, use cold water and a brush. Any plastic that is not packaging, such as toothbrushes or pens, can be disposed of as residual waste.



Use only BIR's purple bags You get free rolls at grocery

stores in the city centre and at the mobile recycling station.



Tie a double knot to the bag Then the plastic will be carried collected to the container and can be sorted out from the paper that is carried to the same container.

## This is what customers pay for using the waste system

Household customers in BIR have their renovation fee calculated based on the amount of residual waste they dispose of. This also applies to customers of the underground waste system.

All households pay a fixed renovation price per unit per year. Customers of the underground waste system also pay an annual user surcharge per unit, plus one variable price based on how many times the hatch of the waste-inlet for residual waste is opened. The fixed renovation price includes eight openings of the hatch per month.

If you open the waste-inlet for residual waste more than eight times a month, you must pay for each additional opening.

The invoice for the renovation fee is sent to the house owner.

Disposal of paper, drink carton and plastic packaging is free of charge. You can throw as much as you need without increased costs. This also applies for disposing of glass and metal packaging and food waste at the recycling point. The list on the right shows where you find the recycling points.

For updated renovation prices see bir.no. Please use the waste calculator to calculate your



## **Note! Cardboard in** the waste system

Cardboard causes a plug in the inlets. Large cardboard can be disposed of free of charge into waste inlets for carboard, BIR's recycling points or to the mobile recycling station.



Use waste-inlet for cardboard

Should you dispose of cardboard bigger than a pizza box, please use waste-inlet for cardboard.



Tear up cardboard packaging

If you want to throw cardboard in waste-inlet for paper and carton. please tear it into smaller pieces.

## Food waste, cardboard and glass and metal packaging

Food waste, cardboard and glass and metal packaging must be disposed of in seperate waste-inlets at these recycling points:





Østre Murallmenningen 1A Holbergsallmenningen 11 Tollbodallmenningen Thormøhlens gate Kastansjeparken Vinjes gate



Strømgaten 4

Øvre Holbergsallmenningen Welhavens gate 76 Bohrs gate Muren



Klosteret 22 Valkendorfsgaten 3 Kalmargaten v/Rema 1000 Magnus Barfots gate 6 Teatergaten/Sydneskleiven Jekteviksbakken 25 Welhavens gate 55



Lungegårdskaien 42

NB: See bir.no for updates!









## Do not put these items in the waste system

To avoid clogging and damage to pipes and waste-inlets, it is important that some things are not thrown into the waste system. Incorrect disposal may incur a fee. Below are examples of items to be delivered to the mobile recycling station:

### Expanding objects:

Umbrellas

· Blankets and quilts

Planks

Long

objects:

### Heavy objects:

- Tiles and ceramics
- Car battery







## The mobile recycling station in the city centre



Here you can dispose of paper, cardboard, plastic, glass and metal packaging as well electronics and hazardous waste. Other waste costs NOK 50 per 1m<sup>3</sup> to deliver. Here you also get BIR's bags for plastic packaging and food waste.

### These are the stops:



Day:	Stopp 1:	Stopp 2:
Monday	15.00-16.30 Frydenbølien near Spar Karensfryd	17.30-19.00 Møhlenpris by the football court
Tuesday	15.00-16.30 Grieghallen in Nygårdsgaten	17.30-19.00 Asylplass by Bergen Barneasyl
Wednesday	15.00-16.30 Tollbodkaien in C. Sundtsgate	17.30-19.00 Klosteret by nr. 22
Thursday	15.00-16.30 Svartediket by Bjørnd./Stemmevn.	17.30-19.00 Sandviken in Martin Vahlsgt. by Meyerm.
Saturday	10.00-12.00 Damsgårdsveien by nr. 52	13.00-14.30 Nøstetorget on the dock

## Greit å vite



### BIR's customer center

can be reached on telephone +47 55 55 27 77 00 weekdays at 8.15-16 or by using the contact form on bir.no. Ir the opening period there will also be a mobile information centre in the area.



you have received is needed when you dispose of waste. Make sure you always have it available.



### BIR hands out two key chips per housing unit. If you want more or have lost the chip, house owners can

contacting BIR's customer center.





for plastic packaging is available at the mobile recycling station and in grocery stores. See list on bir.no



Paper bag for food waste is available at the mobile

recycling station and in grocery stores. See list on bir.no.



BIR will collect your waste bin be retracted to your property. SMS



Report littering to BIR

clean it up as soon as possible.



at bir.no gives you additional information about sorting waste.